

Privacy Statement

1. Introduction

Building Forensics is committed to protecting your privacy. This Privacy Statement explains how we collect, use, disclose, and safeguard your information when you visit our website at [www.](http://www.buildingforensics.co.uk) or use our services.

2. Information We Collect

We may collect the following types of information:

- **Personal Information:** Name, email address, phone number, payment details, and other identifying details you provide.
- **Non-Personal Information:** Browser type, IP address, device information, and website usage data collected via cookies and analytics tools.

3. How We Use Your Information

We use your information to:

- Provide, operate, and improve our services.
- Communicate with you regarding updates, promotions, or support inquiries.
- Analyse website usage and enhance user experience.
- Comply with legal obligations.

4. Information Sharing and Disclosure

We do not sell or rent your personal information. However, we may share it with:

- Trusted service providers who assist in operating our website or services.
- Legal authorities if required by law or to protect our rights.

5. Data Security

We implement appropriate technical and organizational measures to protect your data from unauthorized access, alteration, or disclosure.

6. Your Rights and Choices Continued

You may have rights under applicable data protection laws, including:

- Accessing, updating, or deleting your personal data.
- Opting out of marketing communications.
- Managing cookie preferences through browser settings.

7. Third-Party Links

Our website may contain links to third-party sites. We are not responsible for their privacy practices and encourage you to review their policies.

8. Changes to This Privacy Statement

We may update this Privacy Statement from time to time. Any changes will be posted on this page with an updated revision date.

9. Contact Us

If you have any questions about this Privacy Statement, please contact us at:

Email: info@buildingforensics.co.uk

Address: 7 Wagtail walk, Beckenham Kent BR3 3XH